

M.Sc. International Hospitality and Tourism Management

| Тур | pe: Semester End Assessmer | nt (SEA) | | Date: 09/01/2025 |
|------------------------------------------------------------|-----------------------------|-------------------|---------------|-------------------------------|
| Bat | tch and Semester: 2024-26 a | and Semester - I | Total Mark | cs: 40 Time Duration: 2 Hours |
| Course Name: Advanced Revenue Management for Hospitalit | | | r Hospitality | Course Code: IHT-503 |
| Instructor: Mr. Frazer Rodrigues | | | | |
| This paper contains 01 page in addition to the cover page. | | | | |
| Full Name of the Student: | | | | |
| Permanent Registration Number: Class: | | | | |
| | | | | |
| Marks Obtained: | | Faculty Signature | | Invigilator Signature: |
| _ | Main Answer sheet | Number of Sup | olements | Total number of Answer sheets |
| | 01 | | | |

- Carefully read each question at the outset of the paper. All queries must be addressed to the faculty within the first 10 minutes of the examination.
- Students are expected to maintain complete silence in the examination hall and should not interact or communicate with their peers.
- Students will carry only their essential stationery like pens, pencils, ruler and simple calculators into the examination hall.
- Bags, eatables, drinks, etc. will not be allowed inside the hall with the exception of a bottle of water.
- Cell phones, electronic data banks, scientific calculator and smart/beeping watches are prohibited in the examination hall.
- Students will answer the examination with only blue/ black ball point pens unless informed differently by faculty. Avoid usage of green or red ink pens on the answer sheet.
- Dictionaries will not be allowed into examination hall unless informed differently by faculty.



Answer All Questions

- Q.1. Knowledge of Revenue Management Principles gives insights to effectively match prices with buyer's perceptions of value and willingness to pay. Elaborate. (10 Marks)
- Q.2. Elaborate on the Key Levers of Revenue Management.

(10 Marks)

- Q.3. Psychological pricing is a pricing and marketing strategy based on the theory that certain prices have a psychological impact. Describe.(10 Marks)
- Q.4. Discuss the relationship between quality, service, value, and price in the hospitality industry, where guests often prioritize service quality over product quality. (10 Marks)
