



V. M. SALGAOCAR INSTITUTE
of
INTERNATIONAL HOSPITALITY EDUCATION

Manora-Raia, Salcete, Goa - 403720, India
Tel +91 (832) 6623000 Fax +91 (832) 6623111 info@vmsiie.edu.in www.vmsiie.edu
Established by Vishwa Saraswati Society (Reg. No. 10/Goa/2007)

Ref: VMSIHE/Dir/letter/23-24/010

Date: 2nd January 2023

TO WHOMSOEVER IT MAY CONCERN

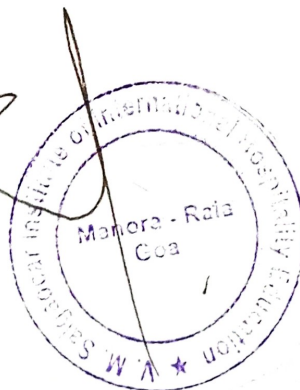
This is to certify that the following are bonafide students of V.M. Salgaocar Institute of International Hospitality Education and they are currently pursuing their third year of the three year B.Sc. degree course in International Hospitality Management.

Sr. No.	Student Name
1	Akamsha Chandran
2	Gavin Nunes
3	Jason Fernandes
4	Leander Dsouza
5	Luke Dsouza
6	Renwick Goes
7	Veebhav Wali

This certificate is issued for the purpose of data collection for their dissertation topic 'Service failure and customer satisfaction in India'.

Thanking you,
Yours Sincerely,

Irfan S. Mirza
Director/ Principal



909

Name- RASU MAL

Designation- H.K MANAGER

Name of the Hotel, Restaurant, Café- Double Tree by Hilton.

I verify that Mr/ Ms ~~DA~~ Jason, Akamsho, Leander

students of V. M. Salgaocar

Institute of International Hospitality Education undertook an interview on the date

from 2:15 pm to 2:25 pm.

R.MW

Sign and Stamp

Name- SUSHKAN SHAWARIKAR

Designation- FRONT OFFICE ASSOCIATE

Name of the Hotel, Restaurant, Café- DBL TREE
HILTON

I verify that Mr/ Ms Akanksha, Jason, Renuka Leander
_____ students of V. M. Salgaocar

Institute of International Hospitality Education undertook an interview on the date
_____ from 2:00 pm to 3:00 pm.



Sign and Stamp

Name- Jai S. Chopda

Designation- Owner

Name of the Hotel, Restaurant, Café- Zero Gravity

I verify that Mr/ Ms Akansa, Leander, Jason

_____ students of V. M. Salgaocar
Institute of International Hospitality Education undertook an interview on the date
_____ from 3:30 pm to 4:00 pm.

For M/s JMD Foods and Ventures


Partner

Sign and Stamp