

V. M. SALGAOCAR INSTITUTE of International Hospitality Education

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Established by Vishwa Saraswati Society (Reg. No. 10/Goa/2007)

Ref: VMSIIHE/Dir/letter/23-24/006 Date: 2nd January 2023

TO WHOMSOEVER IT MAY CONCERN

This is to certify that the following are bonafide students of V.M. Salgaocar Institute of International Hospitality Education and they are currently pursuing their third year of the three year B.Sc. degree course in International Hospitality Management.

Sr. No.	Student Name
1	Figo Martins
2	Gretson Furtado
3	Jaydevsinh Mahara
4	Pearl Dsouza
5	Reagan Rodrigues
6	Shrivatsa Kulkarni

This certificate is issued for the purpose of data collection for their dissertation topic 'How cafe quality affects customer satisfaction which in turn affects customer loyalty'.

Thanking you,
Yours Sincerely,

Irfan S. Mirza

Director/ Principal

Name- Felicio fernander		
Designation- Manager	Δ.	
Name of the Hotel, Restaurant, Café-	Zelo	
I verify that Mr/Ms Pearl,	Jayder	Circatsun
	Shrivetsa	students of V. M. Salgaocar
Institute of International Hospitality Education	n undertook an interview	on the date
from <u>\``3</u> o_pm to _	<u>2 ፡ ሪ</u> pm.	

Name- JAMES
Designation- Manager
Name of the Hotel, Restaurant, Café- Coz Kas
I verify that Mr/Ms Pearl , Jay Reagan
Shrivatsa, Figo, Greatson students of V. M. Salgaocar
Institute of International Hospitality Education undertook an interview on the date
from <u>2:15</u> pm to <u>2:30</u> pm.

Name- Lester Barreto
Designation- FAD Service Manages
Name of the Hotel, Restaurant, Café- O Abraso
Or beatson Show valsa Luagan students of V M Salgaccar
Institute of International Hospitality Education undertook an interview on the date
from <u>Ψ΄. 15</u> pm to <u>Ψ΄. 3√0</u> pm.

Name- Kyle Dsouza.
Designation- Owner &
Name of the Hotel, Restaurant, Café- Coliber Cafe.
I verify that Mr/ Ms_Po and . Jan Jan
Croudson hagan Shrivatsa students of V. M. Salganca
Institute of International Hospitality Education undertook an interview on the date
from <u>3:30</u> pm to <u>4:00</u> pm.

Name- Titesh. Lupta.
Designation- Manager.
Designation- Manager . Name of the Hotel, Restaurant, Café- Beno.
I verify that Mr/Ms Plaul Taydor Figo, Joseph Joseph Shrivalsa students of V. M. Salgaocar Institute of International Hospitality Education undertook an interview on the date from 2:50 pm to 3:05 pm.



Name- 5 hiva pednettar.	
Designation- Manager	
Name of the Hotel, Restaurant, Café- Rasa	
I verify that Mr/Ms Peavl Reagan Critican Shrivats a Figo students of V. M. Sa Institute of International Hospitality Education undertook an interview on the date from 1:55 pm to 2:15 pm.	lgaocar
RASA	
PROPRIETOR	

Name- Pranali Pai
Designation- Manager
Name of the Hotel, Restaurant, Café- Padana Prazers
I verify that Mr/ Ms load , Jeyden , Jigo , Jeyden , Shrinkersha , Reagan students of V. M. Salgaocar Institute of International Hospitality Education undertook an interview on the date from 2:50 pm to 33 15 pm.
PITA

Name- Ashishea Heara	
Designation- Manager.	
Name of the Hotel, Restaurant, Café-	
Cale Bodage	
Cole Bodager I verify that Mr/ Ms <u>Pearl</u> , <u>Figo</u>	Shrivaka
Grason, Reagan	students of V. M. Salgaocar
Institute of International Hospitality Education undertook an interview	on the date
from <u>4:15</u> pm to <u>4:40</u> pm.	

Name-Sajid Designation-Ma Name of the Hotel, Re	•	frida	CARCHOS	FRIDA AR THE	
Everify that Mr/ Ms	Pearl		figo		gre tson
Reagan	Shrivat	Sa	,		_students of V. M. Salgaocar
Institute of Internation			ndertook an	interview on	the date
	from 3:30 n	m to U 0	ma Di		

Name-Antonio Rodgiques
Designation- Dwner
Name of the Hotel, Restaurant, Café- Snows Bakery
I verify that Mr/Ms <u>Fearl Dsouza</u> , <u>Gretson Furtado</u> , <u>Shouvatsa K</u> , <u>Figo Martins</u> , <u>Jaydev Ma harra</u> . <u>Reagon Rodrigues</u> students of V. M. Salgaoca Institute of International Hospitality Education undertook an interview on the date
frompm topm.