



V. M. SALGAOCAR INSTITUTE  
of  
INTERNATIONAL HOSPITALITY EDUCATION

## Certificate of completion

This certificate is awarded to

Mr. / Ms. KELLY ALBUQUERQUE,

Mr. / Ms. SIMRAN CHHUTANI,

Mr. / Ms. BLANDON MORAES,

Mr. / Ms. JAIRUS FERNANDES, and

Mr. / Ms. DAWSON VAZ, on

successful completion of their dissertation title

SERVICE QUALITY & CUSTOMER

SATISFACTION IN HOSPITALITY as one

of the partial requirements for the award of B.Sc. degree in

International Hospitality Management

Internal Examiner

Date: 20/4/23



20/4/23  
External Examiner