



V. M. SALGAOCAR INSTITUTE
of
INTERNATIONAL HOSPITALITY EDUCATION

Certificate of completion

This certificate is awarded to

Mr. / Ms. Jaydev Mahara,
Mr. / Ms. Figo Martins,
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Mr. / Ms. Reagan Rodrigues,
Mr. / Ms. Cretson Furtado, and
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completion of their dissertation title

HOW CAFE QUALITY AFFECTS
CUSTOMER LOYALTY

as one of the partial requirements for the award of B.Sc. degree in
International Hospitality Management

Internal Examiner



External Examiner

Date: 20/4/23

Date: 20/4/2023