



V. M. SALGAOCAR INSTITUTE
of
INTERNATIONAL HOSPITALITY EDUCATION

B.Sc. International Hospitality Management

Type: Semester End Assessment (SEA)

Date: 08/04/2024

Batch and Term: 2023-26 and Term 3 Total Marks: 25

Time Duration: 02 Hours

Course Name: International Human Resource Management

Course Code: IHOH104

Instructor: Frazer Rodrigues

This paper contains 01 page in addition to the cover page.

Full Name of the Student: _____

Permanent Registration Number: _____ Class: _____

Marks Obtained: _____ Faculty Signature: _____ Invigilator Signature: _____

Main Answer Sheet	Number of Supplements	Total Number of Answer Sheets
01		

- Carefully read each question at the outset of the paper. All queries must be addressed to the faculty within the first 10 minutes of the examination.
- Students are expected to maintain complete silence in the examination hall and should not interact or communicate with their peers.
- Students will carry only their essential stationery like pens, pencils, ruler and simple calculators into the examination hall.
- Bags, eatables, drinks, etc. will not be allowed inside the hall with the exception of a bottle of water.
- Cell phones, electronic data banks, scientific calculators and smart/beeping watches are prohibited in the examination hall.
- Students will answer the examination with only blue/ black ball point pens unless informed differently by faculty. Avoid usage of green or red ink pens on the answer sheet.
- Dictionaries will not be allowed into examination hall unless informed differently by faculty.

Answer the following questions

Q.1. Recruitment and selection process is an important function and task of HR manager, designed to maximise employee strength in order to meet the employer's strategic goals and objectives.

Elaborate

(10 Marks)

Q.2. Hofstede dimensions of culture guides Human Resource Manager effectively to manage and engage with employees from range of cultural and geographical backgrounds. Explain any 5 dimensions with examples

(10 Marks)

Q.3. An industrial dispute typically refers to a disagreement or conflict between employers and employees, or between employees and their unions, regarding work-related issues. Explain the causes of industrial disputes

(05 Marks)