



**V. M. SALGAOCAR INSTITUTE**  
*of*  
**INTERNATIONAL HOSPITALITY EDUCATION**

Manora Raia, Salcete, Goa – 403720 India  
Tel: +91 (832) 6623000 Fax: +91 (832) 6623111  
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<b>Criterion I – Curriculum Aspects</b>		
<b>Key Indicator- 1.4 Feedback System</b>		
Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as 1) Students 2) Teachers 3) Parents & 4) Alumni etc. and action taken report on the feedback is made available on institutional website.		
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1.a. Teacher's Feedback Form – Sample



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Feedback from teachers based on course and syllabus  
Academic year 2020-2021

Faculty Name: Frazer Rodrigues Class Taught: TYBSC  
Subject : International Hospitality management

Directions: Score for each item

Strongly Agree (5)  Agree (4)  Not Sure (3)  Disagree (2)  Strongly Disagree (1)

Please indicate your level of satisfaction for the following:

Sr. No	Curriculum, Teaching, Learning and Evaluation	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree
1	Aims and objectives of the syllabi are well defined and clear to teachers and students.	5				
2	Syllabus is contemporary and need based		4			
3	The depth of the course content is adequate to have significant learning outcomes		4			
4	Sufficient number of prescribed books on the syllabi are available in the library		4			
5	There is an ample scope to adopt new techniques of teaching such as seminar, presentations, group discussions, projects, etc.		4			
6	The course/syllabus has a good balance between theory and laboratory- work (as applicable)		4			
7	The course/ syllabus of this subject has increased my knowledge and perspective in the subject area.		4			
8	Course content intellectually stimulates the students	5				
9	Syllabus creates interest to pursue higher studies		4			

Date: 14/2/2022

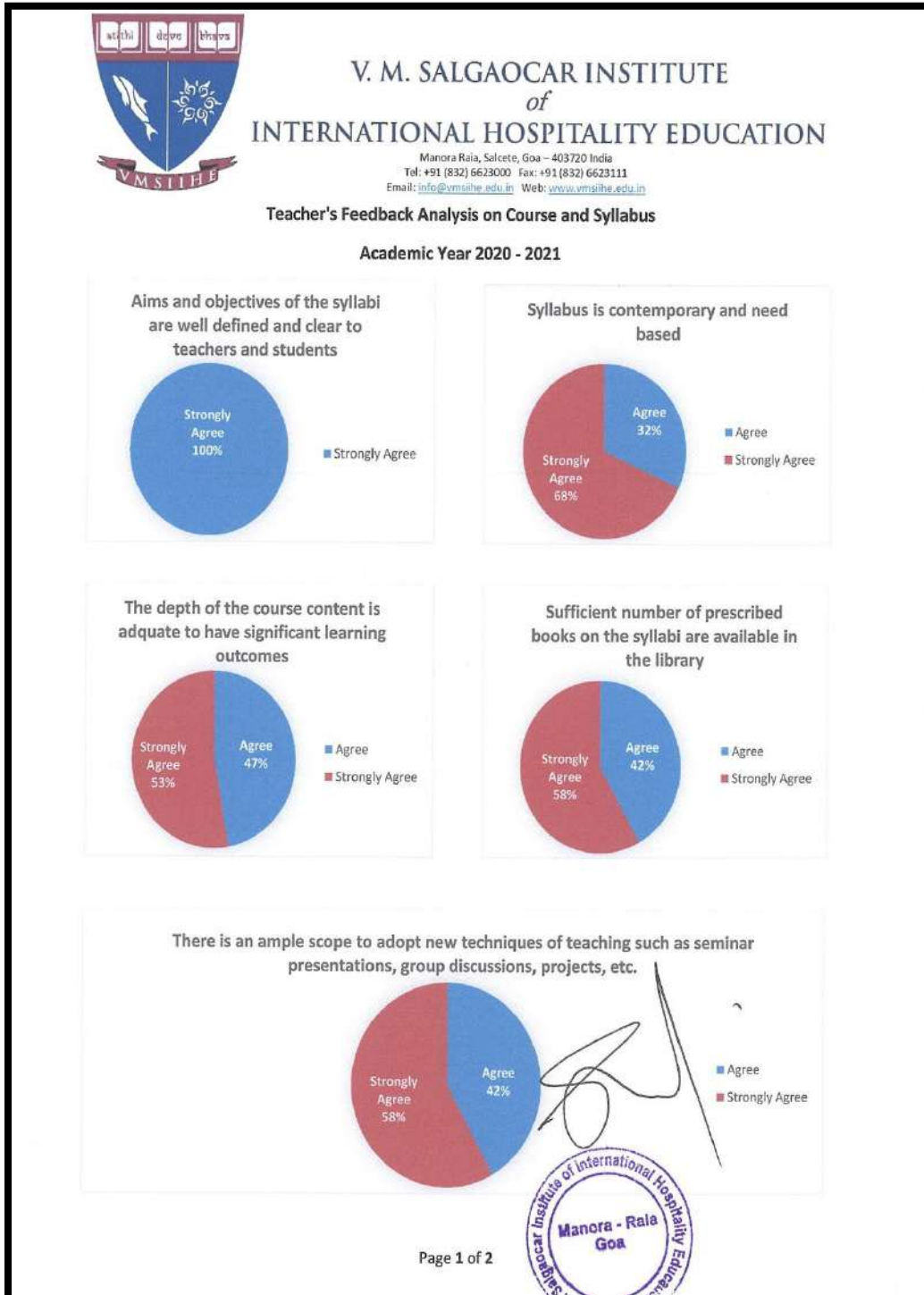
Signature of Teacher:



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## 1.b. Analysis on Teacher's Feedback on Syllabus





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## 1.b. Analysis on Teacher's Feedback on Syllabus



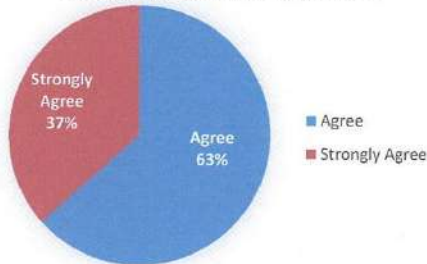
### V. M. SALGAOCAR INSTITUTE of INTERNATIONAL HOSPITALITY EDUCATION

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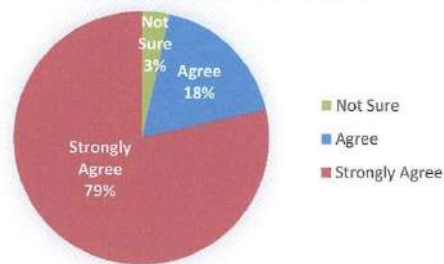
#### Teacher's Feedback Analysis on Course and Syllabus

Academic Year 2020 - 2021

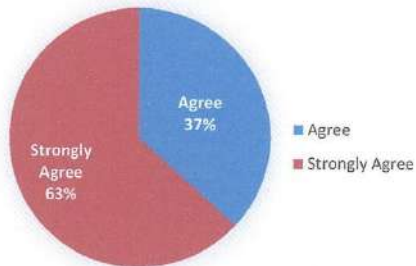
The course/syllabus has a good balance between theory and laboratory - work (as applicable)



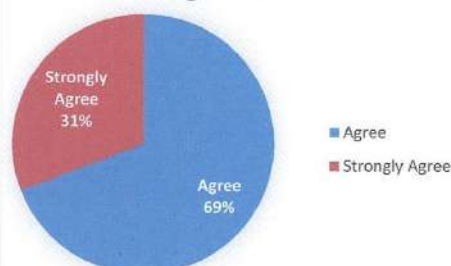
The course/syllabus of this subject has increased my knowledge and perspective in the subject area.



Course content intellectually stimulates the students



Syllabus creates interest to pursue higher studies







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**1.c. Action taken report on Teacher's Feedback on Syllabus**



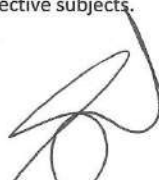
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**TEACHERS FEEDBACK - ACTION TAKEN REPORT BY DIRECTOR/PRINCIPAL  
FOR THE ACADEMIC YEAR 2020-2021**

This year has been a challenge for the teachers as well as the students on account of ongoing covid infection. Most of the classes were conducted as online session and the practical exam were conducted in offline mode.

The teachers were advised to ensure that the students read text books and journals in their respective subjects.

  
Prof. Irfan.S. Mirza  
DIRECTOR/PRINCIPAL





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2.a. Alumni Feedback Form – Sample (Page 1)

1/6/22, 10:35 AM Alumni Feedback Form

## Alumni Feedback Form

Name \*

Gaurav Vikas Pawar

Batch \*

2017-2020

Infrastructure and Facilities offered by the Institute \*

Excellent

Good

Satisfactory

Not Satisfactory

Academic conduct and delivery of the program \*

Excellent

Good

Satisfactory

Not Satisfactory

<https://docs.google.com/forms/d/1BQ3ND1b1c9Q5qD4tGw6SowmR4tbTTX6WdgerInZbRQ/edit#response=ACYDBNhnCVUjCXRtGozoE3qW3ang7gody...> 1/2



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## 2.a. Alumni Feedback Form – Sample (Page 2)

1/6/22, 10:35 AM Alumni Feedback Form

Extracurricular activities offered by the Institute \*

Excellent  
 Good  
 Satisfactory  
 Not Satisfactory

Internship Offered \*

Excellent  
 Good  
 Satisfactory  
 Not Satisfactory

Suggestions for improvement, if any

None

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Google Forms

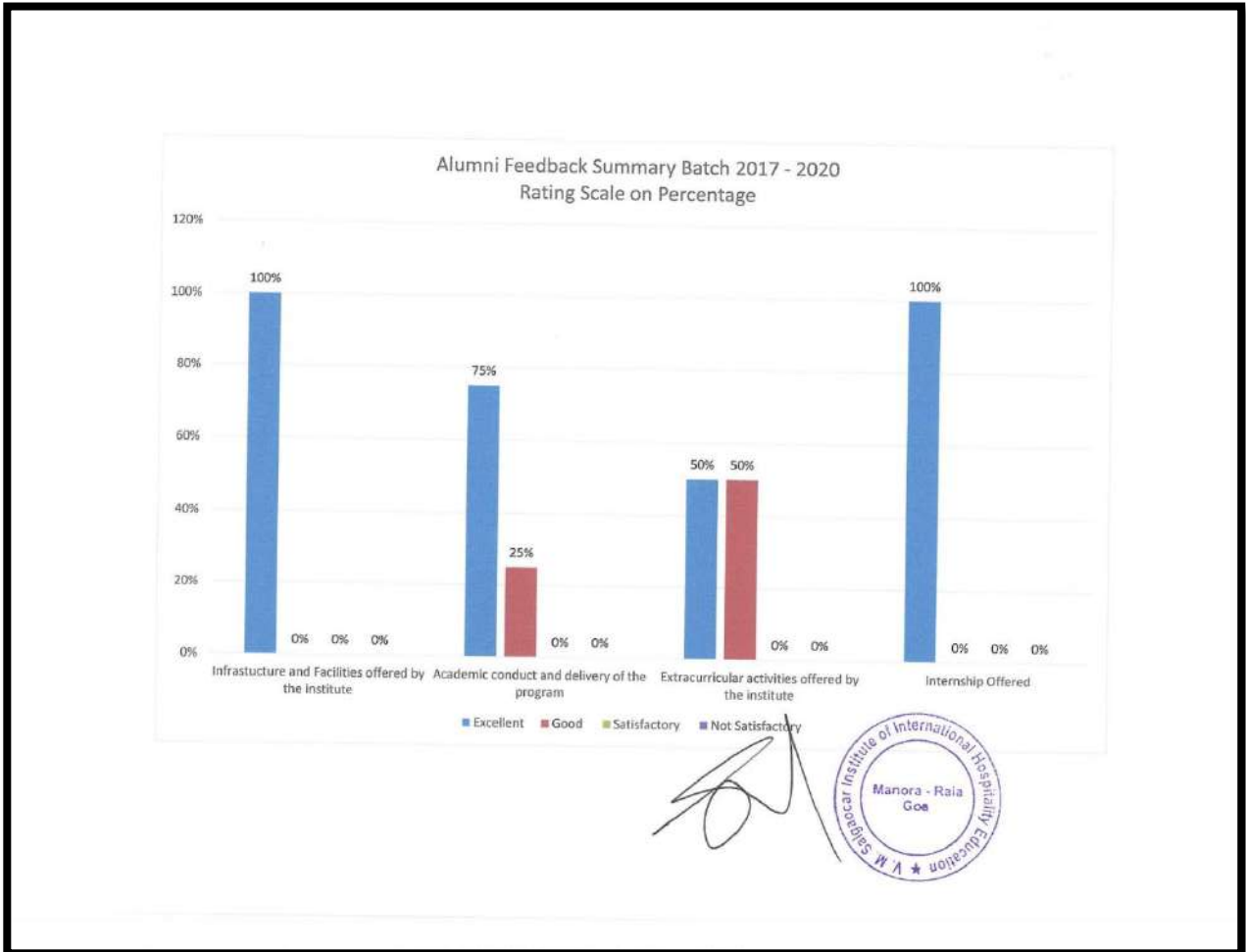
<https://docs.google.com/forms/d/1BQ3NDIb1cSQ6qD4tGw6SewnrR4t0TTX6wdj-enInZbRQ/edit#response=ACYDBNinCVJcXRtgcz0E1qW3amg7qcdv...> 2/2



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## 2.b. Analysis on Alumni Feedback - Academic Year 2020-21 (Batch: 2019-22)







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## 2.c. Action taken report on Alumni Feedback



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**ALUMNI FEEDBACK - ACTION TAKEN REPORT BY DIRECTOR/PRINCIPAL  
FOR THE ACADEMIC YEAR 2020-2021 (Batch 2017 - 2020)**

The alumni of batch 2017-2020 gave an overall rating for the Infrastructure and Facilities, Academic Conduct and Delivery of the Program, Extracurricular Activities Offered by the institute and Internship Offered a good rating and they had no suggestion on any kind.

Prof. Irfan S. Mirza  
DIRECTOR/PRINCIPAL






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## 4.a. Student Satisfaction Survey on Syllabus/ Teachers Form - Sample



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**Course Evaluation Summary Report**

Instructors Name Subject Course Code Term Number of attendees: Number of evaluations: Date	Foundation Course of Front Office – IHCH103 FY IHM - Term 3 2023-2026 32 37 01-04-2024
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Sr. No	KPI Name	Strongly Disagree(1)	Disagree(2)	Agree(3)	Strongly Agree(4)	Over all	Score scale of 100
<b>Course Overall Feedback</b>							
1	I have learned useful skills / gained valuable knowledge in this course.	0	0	7	25	121	94.53
2	Overall the course was a good experience.	0	0	7	25	121	94.53
3	This course was of interest to me.	0	0	6	26	122	95.31
4	This course was appropriately challenging.	0	1	8	23	118	92.19
5	This course will be useful for my career.	0	0	7	25	121	94.53
<b>Total</b>						94.22	
<b>Teaching Skills</b>							
6	Class time was used constructively.	0	0	6	26	122	95.31
7	The lecturer followed the objectives according to the syllabus.	0	0	8	24	120	93.75
8	The lecturer presented the material in a manner that I understood.	0	0	8	24	120	93.75
9	The lecturer stimulated my interest in this course.	0	0	7	25	121	94.53
10	The lecturer was in good control of the class environment.	0	0	7	25	121	94.53
11	This lecturer should be recommended to future students.	0	0	7	25	121	94.53
12	The lecturer seems well prepared for each class.	0	0	7	25	121	94.53
13	The lecturer knows the subject matter.	0	0	7	25	121	94.53
<b>Total</b>						94.43	
<b>Instructor Style</b>							
14	The lecturer appears to enjoy teaching the course.	0	0	8	24	120	93.75
15	The lecturer shows patience with students.	0	0	8	24	120	93.75
16	Students are free to ask questions.	0	0	8	24	120	93.75
17	The lecturer is accessible to give extra help outside class when required.	0	0	8	24	120	93.75
18	The lecturer respects different opinions.	0	0	8	24	120	93.75
19	The lecturer treats all students equally.	0	0	8	24	120	93.75
<b>Total</b>						93.75	
<b>Assessments of Subject</b>							
20	On the whole, assessments were returned promptly.	0	0	9	23	119	92.97
21	The lecturer gave adequate feedback on assessments.	0	0	7	25	121	94.53
22	On the whole, assessments were a fair representation of the course content.	0	0	7	25	121	94.53
23	Assessment tasks allowed me to demonstrate what I was taught.	0	0	7	25	121	94.53
24	The textbook / workbook/ hand-outs were a helpful learning tool.	0	0	8	24	120	93.75
<b>Total</b>						94.06	
<b>Average</b>							<b>94.12</b>

**Comments:**  
the best teacher who gives real industry experience and is amazing at teaching

