



V. M. SALGAOCAR INSTITUTE
of
INTERNATIONAL HOSPITALITY EDUCATION

Manora Raia, Salcete, Goa – 403720 India
Tel: +91 (832) 6623000 Fax: +91 (832) 6623111
Email: info@vmsihe.edu.in Web: www.vmsihe.edu.in


Criterion I – Curriculum Aspects		
Key Indicator- 1.4 Feedback System		
	Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as 1) Students 2) Teachers 3) Parents & 4) Alumni etc. and action taken report on the feedback is made available on institutional website.	
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1.a. Teacher's Feedback Forms – Sample


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**Feedback from teachers based on course and syllabus
Academic year 2019-2020**


Faculty Name: Frazer Rodrigues Class Taught: TYBSC
Subject : International Hospitality Management

Directions: Score for each item Between 1 and 5

Strongly Agree (5)	Agree (4)	Not Sure (3)	Disagree (2)	Strongly Disagree (1)
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Please indicate your level of satisfaction for the following:

Sr. No	Curriculum, Teaching, Learning and Evaluation	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree
1	Aims and objectives of the syllabi are well defined and clear to teachers and students.	5				
2	Syllabus is contemporary and need based		04			
3	The depth of the course content is adequate to have significant learning outcomes		04			
4	Sufficient number of prescribed books on the syllabi are available in the library		4			
5	There is an ample scope to adopt new techniques of teaching such as seminar, presentations, group discussions, projects, etc.		4			
6	The course/syllabus has a good balance between theory and laboratory- work (as applicable)		4			
7	The course/ syllabus of this subject has increased my knowledge and perspective in the subject area.		4			
8	Course content intellectually stimulates the students	5				
9	Syllabus creates interest to pursue higher studies		4			

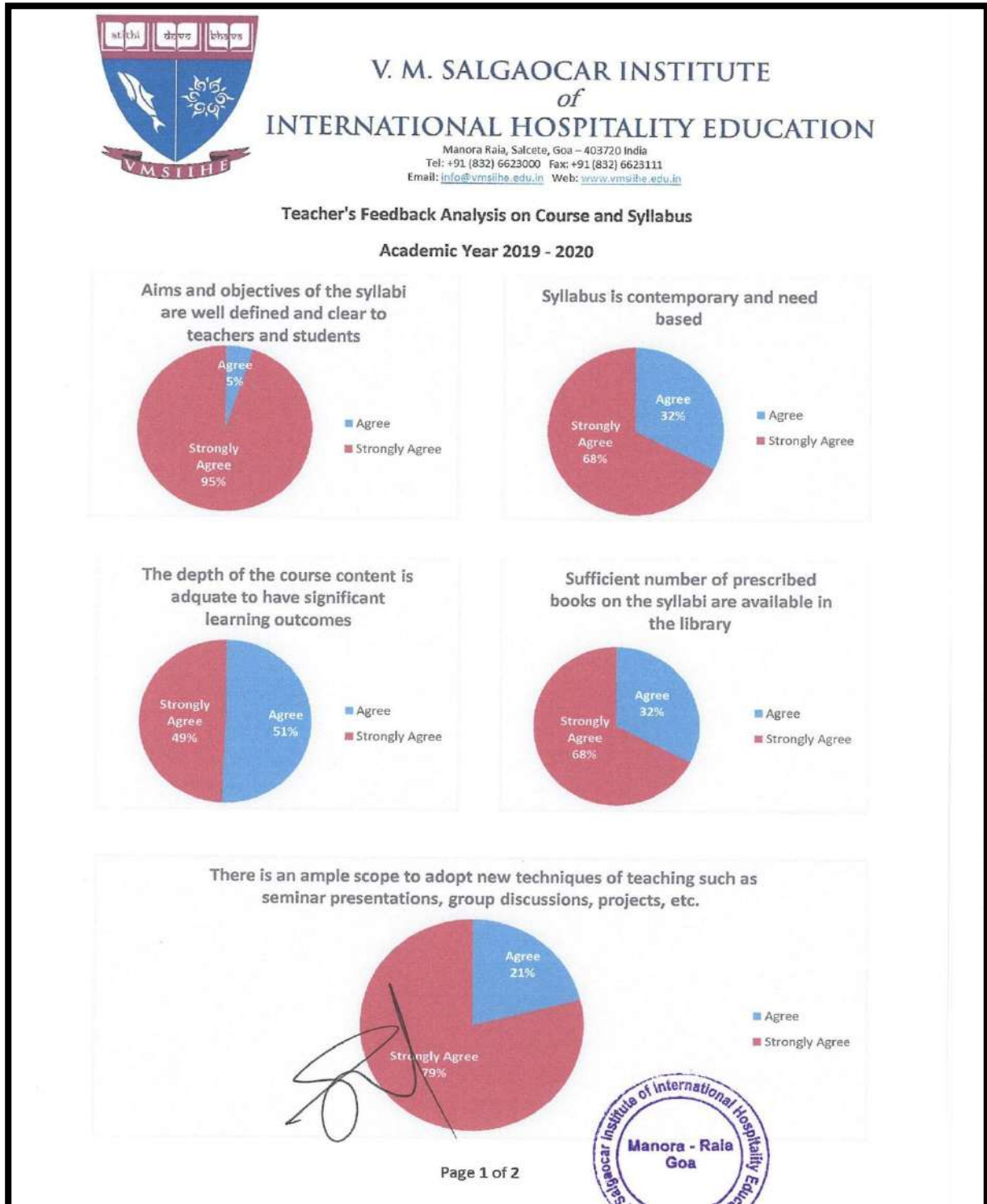
Date: 14/02/2022 Signature of Teacher: 



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1.b. Analysis on Teacher's Feedback on Syllabus





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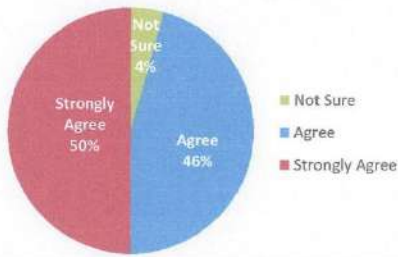
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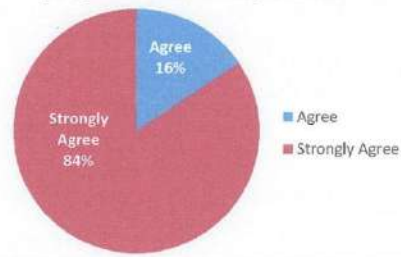
Teacher's Feedback Analysis on Course and Syllabus

Academic Year 2019 - 2020

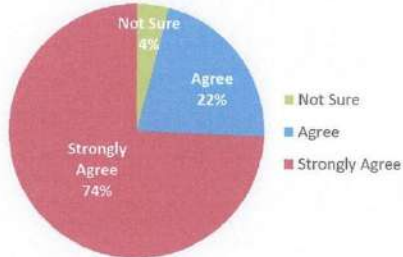
The course/syllabus has a good balance between theory and laboratory - work (as applicable)



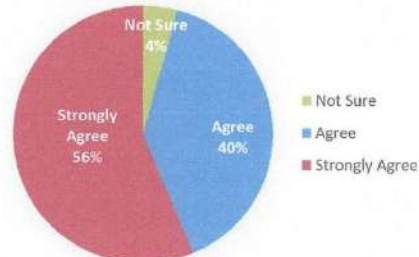
The course/syllabus of this subject has increased my knowledge and perspective in the subject area.



Course content intellectually stimulates the students



Syllabus creates interest to pursue higher studies





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1.c. Action taken report on Teacher's Feedback on Syllabus



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**TEACHERS FEEDBACK - ACTION TAKEN REPORT BY DIRECTOR/PRINCIPAL
FOR THE ACADEMIC YEAR 2019-2020**

The course syllabus besides having theory gives emphasis on practical sessions.

The course content intellectually stimulates the students.

It was decided to invite eminent personality from hospitality industry to address the students and share their expertise.


Prof. Irfan.S. Mirza
DIRECTOR/PRINCIPAL





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2.a. Alumni Feedback Form – Sample (Page 1)

4/22/22, 8:20 AM Alumni Feedback Form

Alumni Feedback Form

Name *

DONVO LUIS

Batch *

2016-19

Infrastructure and Facilities offered by the Institute *

Excellent

Good

Satisfactory

Not Satisfactory

Academic conduct and delivery of the program *

Excellent

Good

Satisfactory

Not Satisfactory

<https://docs.google.com/forms/d/1BQ3ND1b1cSQ&qD4tGwsSewmR4btTX6wdg0nInZtRQ/edi/rrresponse=ACYDBNgEETCKUmpY4ScCC7BpUY9r7YD...> 1/2



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2.a. Alumni Feedback Form – Sample (Page 2)

4/22/22, 8:20 AM Alumni Feedback Form

Extracurricular activities offered by the Institute *

Excellent

Good

Satisfactory

Not Satisfactory

Internship Offered *

Excellent

Good

Satisfactory

Not Satisfactory

Suggestions for improvement, if any

Hosting more events and inviting other colleges for participation

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Google Forms

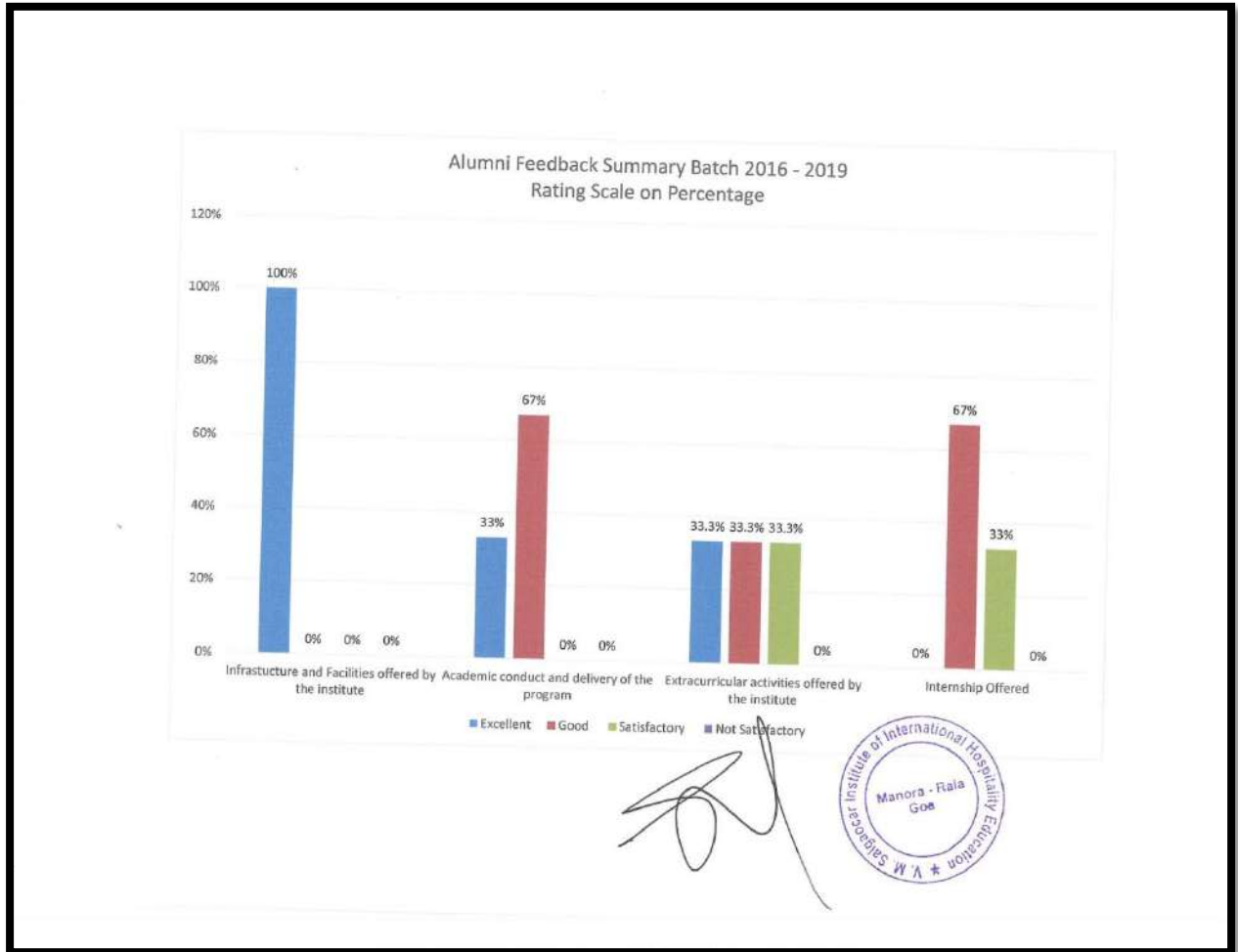
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2.b. Analysis on Alumni Feedback - Academic Year 2019-20 (Batch: 2016-19)





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2.c. Action taken report on Alumni Feedback



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**ALUMNI FEEDBACK - ACTION TAKEN REPORT BY DIRECTOR/PRINCIPAL
FOR THE ACADEMIC YEAR 2019-2020 (Batch 2016 - 2020)**

The alumni suggested that institute should host more events and invite other colleges to participate. The suggestion was well taken and the students hosted Barazi event which was open to other colleges within the state of Goa.


Prof. Irfan.S. Mirza
DIRECTOR/PRINCIPAL






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3.a. Parents Feedback Forms - Sample

✓ (3)


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Feedback Form of Parents

Name of the Student- Aaron Lee Rodrigues
Class- Montreux Term- 02

Please tick the appropriate answer/option


1) Infrastructure and Facilities offered by the Institute
 Excellent
 Good
 Satisfactory
 Not Satisfactory


2) Academic conduct and delivery of the program-
 Excellent
 Good
 Satisfactory
 Not Satisfactory

3) Extracurricular activities offered by the Institute
 Excellent
 Good
 Satisfactory
 Not Satisfactory

4) Holistic improvement in your ward
 Excellent
 Good
 Satisfactory
 Not Satisfactory

5) Suggestions from parents for comments and improvement if any.

Name of Parent: Jose Rodrigues
Signature:  Date: 11-02-2020



cts



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Parents Feedback of Open House FY BSC IHM -TERM-2-Batch 2019-2022

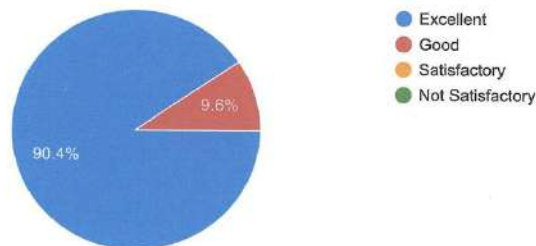
73 responses

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Infrastructure & Facilities offered by the Institute

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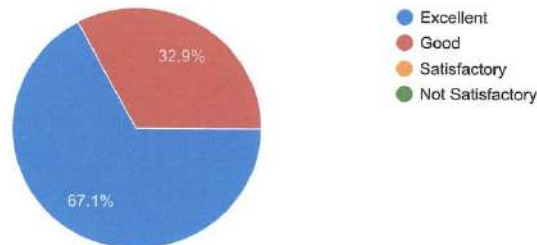
73 responses



Academic Conduct & Delivery of the Program

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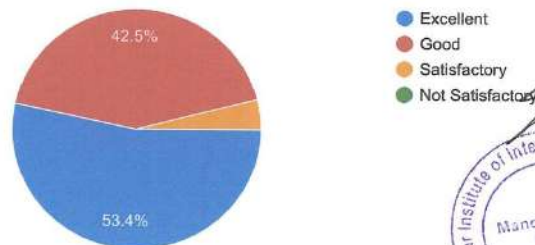
73 responses



Extracurricular Activities offered by the Institute

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73 responses

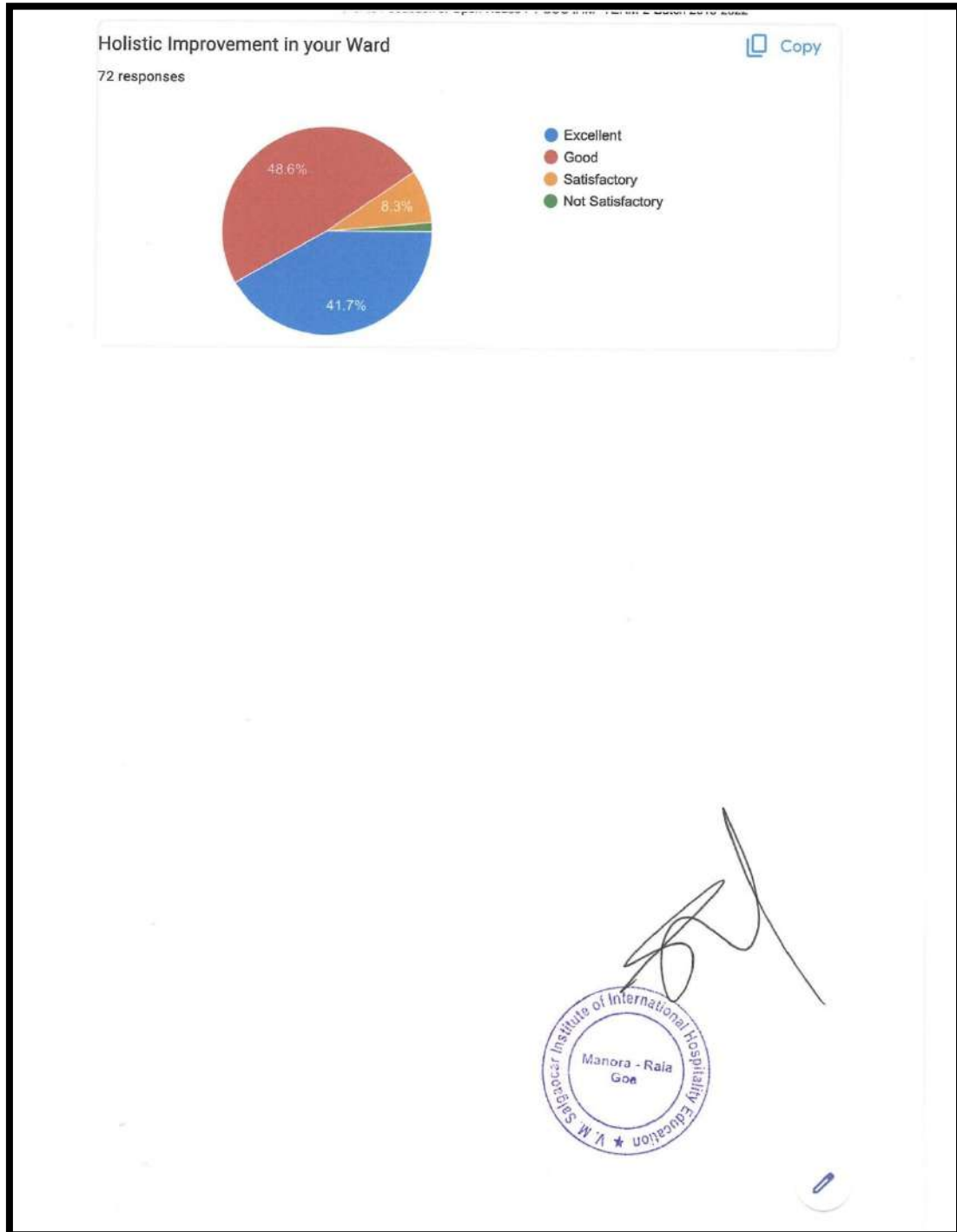




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3.b. Analysis on Parents Feedback on Academic and Non - Academic Aspects





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**3.c. Action taken report on Parents Feedback on Academic and Non -
Academic Aspects**



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**PARENTS FEEDBACK - ACTION TAKEN REPORT BY DIRECTOR/PRINCIPAL
FOR THE ACADEMIC YEAR 2019-2020 (Batch 2019 - 2022)**

An open house of Parents – Teachers meeting was held for students of F.Y. BSc. IHM 2019 -2022 batch and the parents feedback were received for which appropriate action is taken.

A parent suggested to have a field trips for students for practical exposure.
The institute has planned industry visit for students which is a part of their curriculum.

There was a suggestion from parent to include sports like cricket and other physical sports as a part of curriculum.

The students are encouraged to participate in sports like badminton, football, volleyball, swimming and athletics at the institute and our students also participates in inter college sports organised by Goa University.

Prof. Irfan.S. Mirza
DIRECTOR/PRINCIPAL






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4.a. Student Satisfaction Survey on Syllabus/ Teachers Forms – Sample



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Course Evaluation Summary Report

Instructors Name _____
 Subject _____
 Course Code _____
 Term _____
 Number of attendees: _____
 Number of evaluations: _____
 Date _____

Foundation Course of Front Office -
 IHC1103
 FY IHM - Term 3 2023-2026
 32
 37
 01-04-2024

Sr No	KPI Name	Strongly Disagree (1)	Disagree (2)	Agree (3)	Strongly Agree (4)	Over all	Score scale of 100
Course Overall Feedback							
1	I have learned useful skills / gained valuable knowledge in this course.	0	0	7	25	121	94.53
2	Overall the course was a good experience.	0	0	7	25	121	94.53
3	This course was of interest to me.	0	0	6	26	122	95.31
4	This course was appropriately challenging.	0	1	8	23	118	92.19
5	This course will be useful for my career.	0	0	7	25	121	94.53
Total						94.22	
Teaching Skills							
6	Class time was used constructively.	0	0	6	26	122	95.31
7	The lecturer followed the objectives according to the syllabus.	0	0	8	24	120	93.75
8	The lecturer presented the material in a manner that I understood.	0	0	8	24	120	93.75
9	The lecturer stimulated my interest in this course.	0	0	7	25	121	94.53
10	The lecturer was in good control of the class environment.	0	0	7	25	121	94.53
11	This lecturer should be recommended to future students.	0	0	7	25	121	94.53
12	The lecturer seems well prepared for each class.	0	0	7	25	121	94.53
13	The lecturer knows the subject matter.	0	0	7	25	121	94.53
Total						94.43	
Instructor Style							
14	The lecturer appears to enjoy teaching the course.	0	0	8	24	120	93.75
15	The lecturer shows patience with students.	0	0	8	24	120	93.75
16	Students are free to ask questions.	0	0	8	24	120	93.75
17	The lecturer is accessible to give extra help outside class when required.	0	0	8	24	120	93.75
18	The lecturer respects different opinions.	0	0	8	24	120	93.75
19	The lecturer treats all students equally.	0	0	8	24	120	93.75
Total						93.75	
Assessments of Subject							
20	On the whole, assessments were returned promptly.	0	0	9	23	119	92.97
21	The lecturer gave adequate feedback on assessments.	0	0	7	25	121	94.53
22	On the whole, assessments were a fair representation of the course content.	0	0	7	25	121	94.53
23	Assessment tasks allowed me to demonstrate what I was taught.	0	0	7	25	121	94.53
24	The textbook / workbook/ hand-outs were a helpful learning tool.	0	0	8	24	120	93.75
Total						94.06	
Average						94.12	

Comments:
 the best teacher who gives real industry experince and is amazing at teaching

