



**V. M. SALGAOCAR INSTITUTE**  
*of*  
**INTERNATIONAL HOSPITALITY EDUCATION**

Manora Raia, Salcete, Goa – 403720 India  
Tel: +91 (832) 6623000 Fax: +91 (832) 6623111  
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<b>Criterion I – Curriculum Aspects</b>		
<b>Key Indicator- 1.4 Feedback System</b>		
	Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as 1) Students 2) Teachers 3) Parents & 4) Alumni etc. and action taken report on the feedback is made available on institutional website.	
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	c. Action taken report on Student Satisfaction Survey on Syllabus/ Teachers	--



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1.a. Teacher's Feedback Form – Sample

  
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**Feedback from teachers based on course and syllabus  
Academic year 2018-2019**

Faculty Name: Gauri Patel Class Taught: F.Y  
Subject : Foundation Course in F&B Theory.

Directions: Score for each item

Please indicate your level of satisfaction for the following:

Sr. No	Curriculum, Teaching, Learning and Evaluation	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree
1	Aims and objectives of the syllabi are well defined and clear to teachers and students.	✓				
2	Syllabus is contemporary and need based	✓				
3	The depth of the course content is adequate to have significant learning outcomes		✓			
4	Sufficient number of prescribed books on the syllabi are available in the library		✓			
5	There is an ample scope to adopt new techniques of teaching such as seminar, presentations, group discussions, projects, etc.	✓				
6	The course/syllabus has a good balance between theory and laboratory- work (as applicable)	✓				
7	The course/ syllabus of this subject has increased my knowledge and perspective in the subject area.	✓				
8	Course content intellectually stimulates the students	✓				
9	Syllabus creates interest to pursue higher studies	✓				

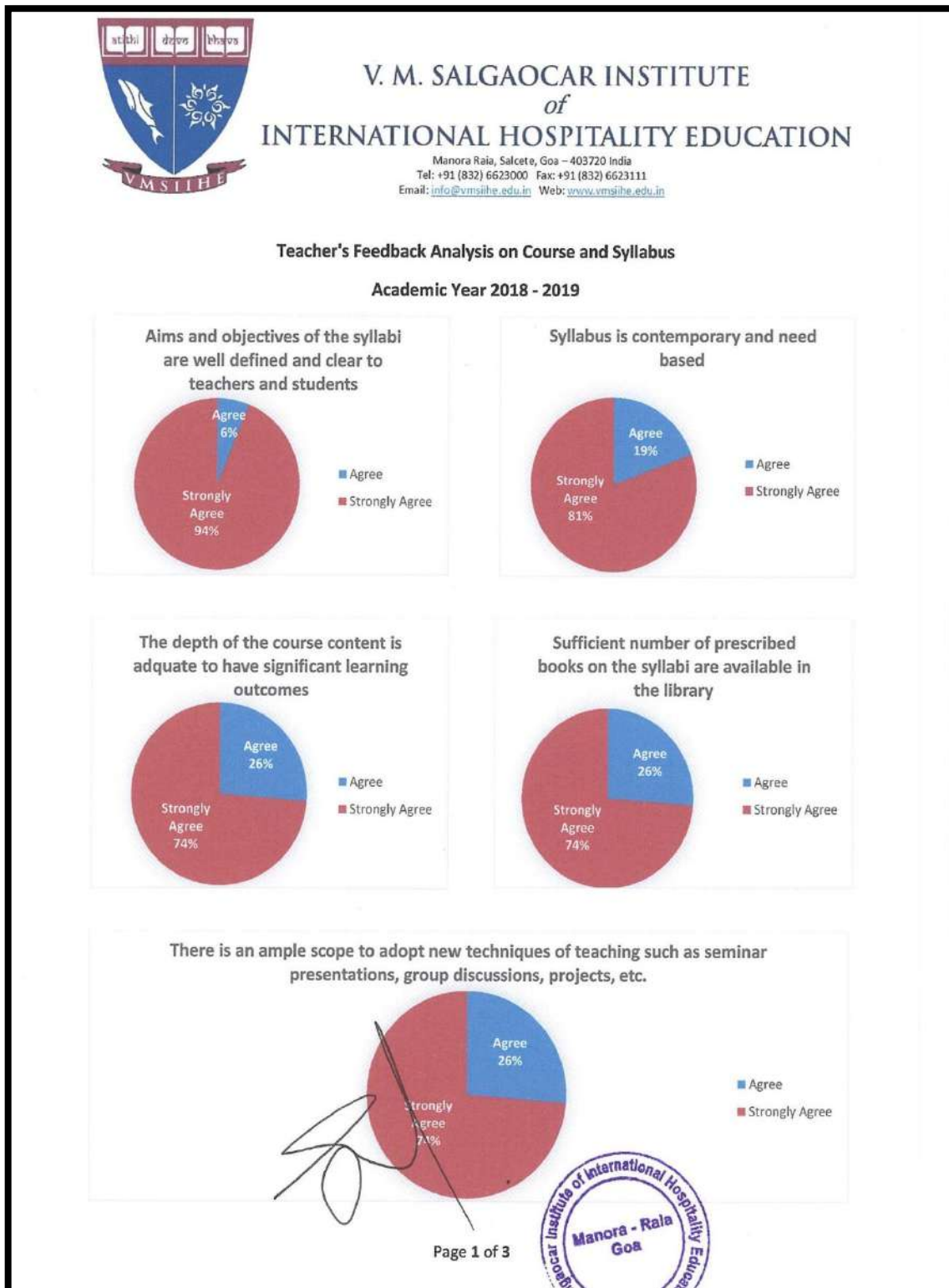
Date: \_\_\_\_\_ Signature of Teacher: Gauri Patel



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## 1.b. Analysis on Teacher's Feedback on Syllabus

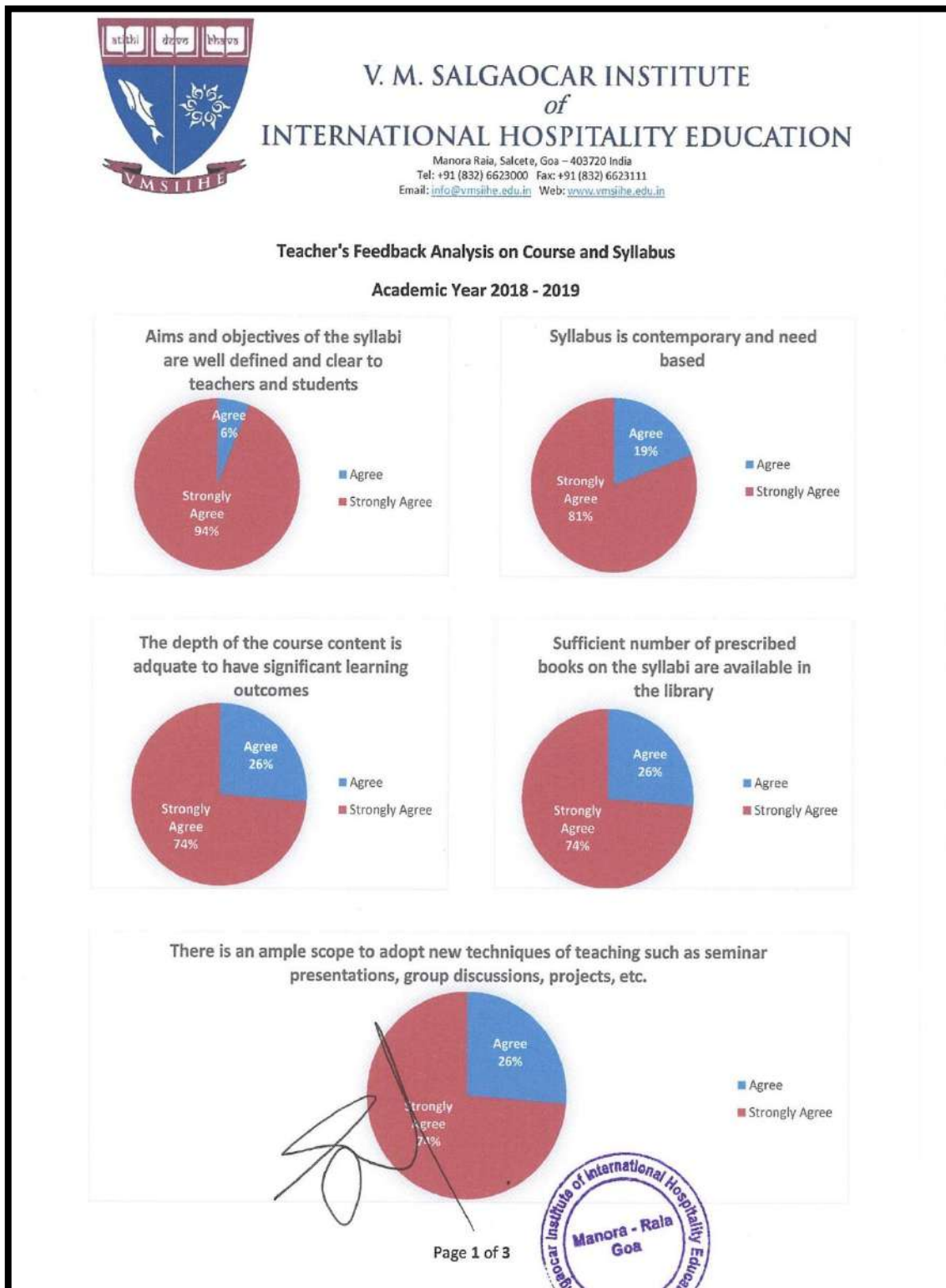




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## 1.b. Analysis on Teacher's Feedback on Syllabus







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## 1.b. Analysis on Teacher's Feedback on Syllabus



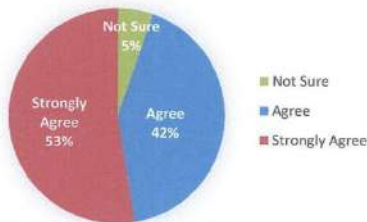
### V. M. SALGAOCAR INSTITUTE of INTERNATIONAL HOSPITALITY EDUCATION

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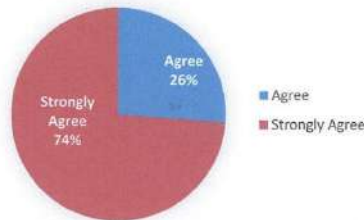
#### Teacher's Feedback Analysis on Course and Syllabus

Academic Year 2018 - 2019

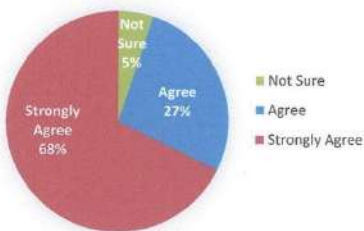
The course/syllabus has a good balance between theory and laboratory - work (as applicable)



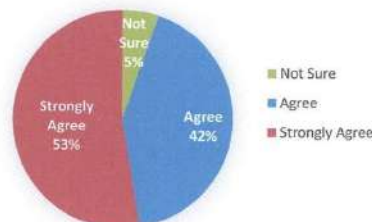
The course/syllabus of this subject has increased my knowledge and perspective in the subject area.



Course content intellectually stimulates the students



Syllabus creates interest to pursue higher studies





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**1.c. Action taken report on Teacher's Feedback on Syllabus**




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**TEACHERS FEEDBACK - ACTION TAKEN REPORT BY DIRECTOR/PRINCIPAL  
FOR THE ACADEMIC YEAR 2018-2019**

The syllabi are well defined and clear to teachers and students and is in keeping with hospitality industry requirement. Since every subject has a learning outcome the teachers are happy with the syllabi.

It was suggested that a number of text books in hospitality core subjects has to be procured for the next Academic Year.

  
Prof. Irfan.S. Mirza  
DIRECTOR/PRINCIPAL





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## 2.a. Alumni Feedback Form – Sample (Page 1)

1/5/22, 11:54 AM Alumni Feedback Form

### Alumni Feedback Form

Name \*

Duhetha Naomi Philip

Batch \*

2015-2018

Infrastructure and Facilities offered by the Institute \*

Excellent

Good

Satisfactory

Not Satisfactory

Academic conduct and delivery of the program \*

Excellent

Good

Satisfactory

Not Satisfactory

[https://docs.google.com/forms/d/1BQ3ND1b1cSQ6qD4tCwSewmR4btTX6wdgeninZbRQ/edit#response=ACYDBNjO35-LMnKjD\\_sldLhqj72OGbV4msp...](https://docs.google.com/forms/d/1BQ3ND1b1cSQ6qD4tCwSewmR4btTX6wdgeninZbRQ/edit#response=ACYDBNjO35-LMnKjD_sldLhqj72OGbV4msp...) 1/2



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## 2.a. Alumni Feedback Form – Sample (Page 2)

1/5/22, 11:54 AM Alumni Feedback Form

Extracurricular activities offered by the Institute \*

Excellent  
 Good  
 Satisfactory  
 Not Satisfactory

Internship Offered \*

Excellent  
 Good  
 Satisfactory  
 Not Satisfactory

Suggestions for improvement, if any

Vmsiie is the best college.  
I still recommend vm to people who say they want to take up hospitality.

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Google Forms

[https://docs.google.com/forms/d/1BQ3ND1b1cSQ6qDktCwsSewmR4tbTTX6wdg9nlnZbRQ/edit#response=ACYDBNjO35-LMmkjD\\_sIdLhQj720GBV4ne.p...](https://docs.google.com/forms/d/1BQ3ND1b1cSQ6qDktCwsSewmR4tbTTX6wdg9nlnZbRQ/edit#response=ACYDBNjO35-LMmkjD_sIdLhQj720GBV4ne.p...) 2/2

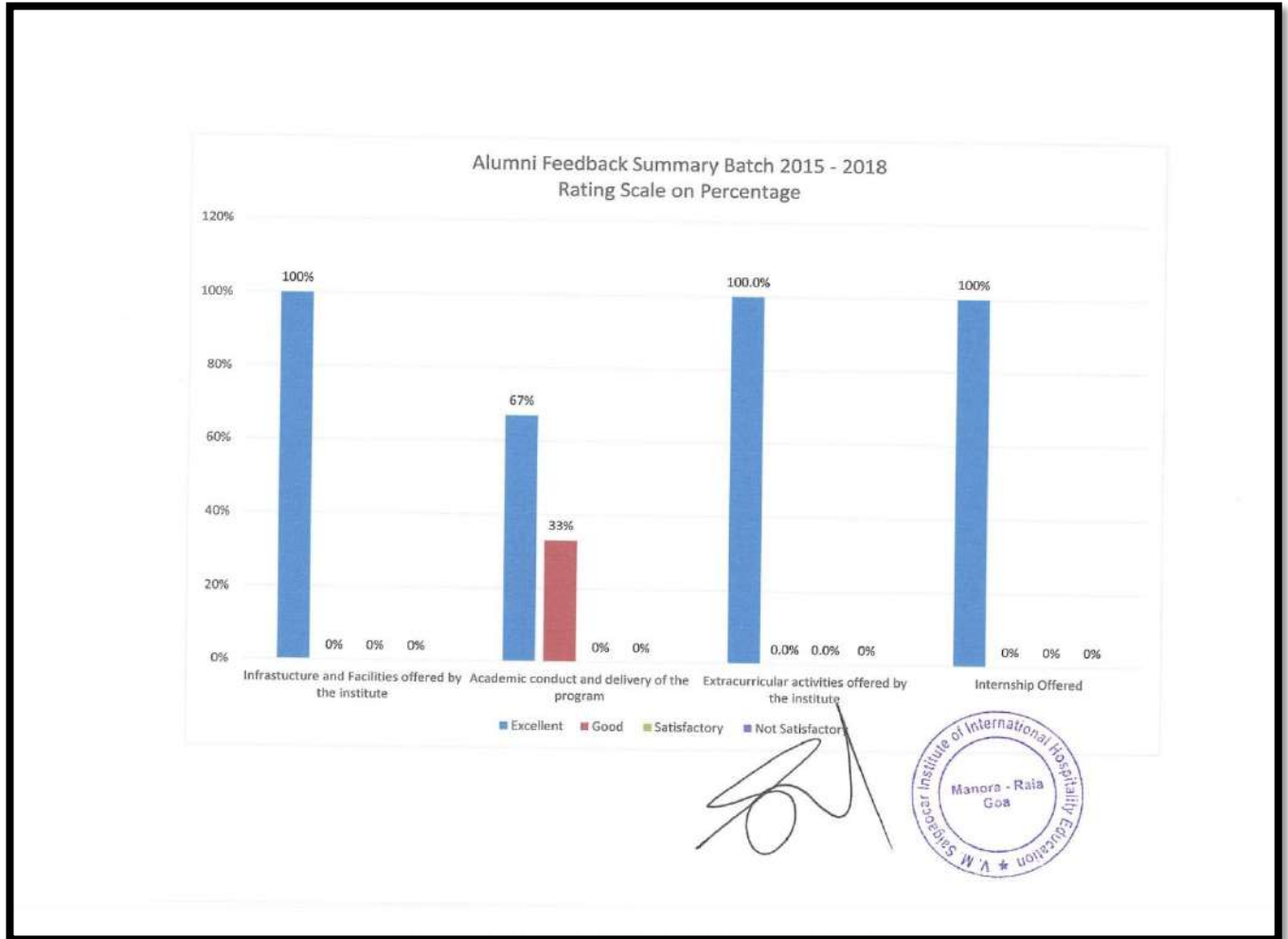




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## 2.b. Analysis on Alumni Feedback - Academic Year 2018-19 (Batch: 2015-18)





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2.c. Action taken report on Alumni Feedback



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**ALUMNI FEEDBACK - ACTION TAKEN REPORT BY DIRECTOR/PRINCIPAL  
FOR THE ACADEMIC YEAR 2018-2019 (Batch 2015 - 2018)**

The alumni of this batch were of the opinion that this institute is the best institute and they would recommend to the other students.

Prof. Irfan.S. Mirza  
DIRECTOR/PRINCIPAL






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## a. Student Satisfaction Survey on Syllabus/ Teachers Forms – Sample



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### Course Evaluation Summary Report

Instructors Name \_\_\_\_\_  
 Subject \_\_\_\_\_  
 Course Code \_\_\_\_\_  
 Term \_\_\_\_\_  
 Number of attendees: \_\_\_\_\_  
 Number of evaluations: \_\_\_\_\_  
 Date \_\_\_\_\_

Foundation Course of Front Office -  
 IHCH103  
 FY IHM - Term 3 2023-2026  
 32  
 37  
 01-04-2024

Sr.No	NOT Name:	Strongly Disagree(1)	Disagree(2)	Agree(3)	Strongly Agree(4)	Overall	Score scale of 100
<b>Course Overall Feedback</b>							
1	I have learned useful skills / gained valuable knowledge in this course.	0	0	7	25	121	94.53
2	Overall the course was a good experience.	0	0	7	25	121	94.53
3	This course was of interest to me.	0	0	6	26	122	95.31
4	This course was appropriately challenging.	0	1	8	23	118	92.19
5	This course will be useful for my career.	0	0	7	25	121	94.53
<b>Total</b>						94.22	
<b>Teaching Skills</b>							
6	Class time was used constructively.	0	0	6	26	122	95.31
7	The lecturer followed the objectives according to the syllabus.	0	0	8	24	120	93.75
8	The lecturer presented the material in a manner that I understood.	0	0	8	24	120	93.75
9	The lecturer stimulated my interest in this course.	0	0	7	25	121	94.53
10	The lecturer was in good control of the class environment.	0	0	7	25	121	94.53
11	This lecturer should be recommended to future students.	0	0	7	25	121	94.53
12	The lecturer seems well prepared for each class.	0	0	7	25	121	94.53
13	The lecturer knows the subject matter.	0	0	7	25	121	94.53
<b>Total</b>						94.43	
<b>Instructor Style</b>							
14	The lecturer appears to enjoy teaching the course.	0	0	8	24	120	93.75
15	The lecturer shows patience with students.	0	0	8	24	120	93.75
16	Students are free to ask questions.	0	0	8	24	120	93.75
17	The lecturer is accessible to give extra help outside class when required.	0	0	8	24	120	93.75
18	The lecturer respects different opinions.	0	0	8	24	120	93.75
19	The lecturer treats all students equally.	0	0	8	24	120	93.75
<b>Total</b>						93.75	
<b>Assessments of Subject</b>							
20	On the whole, assessments were returned promptly.	0	0	9	23	119	92.97
21	The lecturer gave adequate feedback on assessments.	0	0	7	25	121	94.53
22	On the whole, assessments were a fair representation of the course content.	0	0	7	25	121	94.53
23	Assessment tasks allowed me to demonstrate what I was taught.	0	0	7	25	121	94.53
24	The textbook / workbook / hand-outs were a helpful learning tool.	0	0	8	24	120	93.75
<b>Total</b>						94.06	
<b>Average</b>						<b>94.12</b>	

**Comments:**  
 the best teacher who gives real industry experience and is amazing at teaching

