

Quality & Environmental Policy Statement

The Policy of V. M. Salgaocar Institute of International Hospitality Education is to provide high quality professional hospitality education, to ensure satisfaction of all our Stake holders. This achievement will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and excellence within the Educational Organisation.

The Management Team will show leadership, commitment and bear the responsibility for establishing, implementing, integrating and maintaining the Quality & Environmental Management System.

To achieve this, we undertake to ensure that sufficient resources are made available within the Educational Organisation through communication, engagement, practical example and hands on training, hence Quality is the aim of all members of the Organisation.

Through direction and support, each employee will have a proper understanding of the importance of the Quality System function. Their responsibility is to contribute to its effectiveness, and its direct relevance is the success of the Organisation. Every employee will be responsible and will be trained to perform the duties required by his or her specific role.

The Organisation has a Policy of promoting continual improvement and setting of Quality Objectives in line with the framework laid down within ISO 9001:2015 Standard. These objectives will address the risks and opportunities within the Organisation as determined by Top Management.

The Quality System will be monitored, measured, evaluated and enhanced regularly under the Top Management's ultimate responsibility, with regular reporting and communication of the status and effectiveness at all levels.

The management Institute is committed to reducing its adverse impact on the Environment. We will strive to improve our environmental performance over times as per the guidelines of ISO 14001:2015 Standard, and shall initiate additional projects and activities that will further reduce the impact on the environment.

We shall continually improve over time by striving to measure our environmental impacts and by setting goals to reduce these impacts each year.

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(Chairman)