



V. M. SALGAOCAR INSTITUTE *of* INTERNATIONAL HOSPITALITY EDUCATION

Manora Raia, Salcete, Goa – 403720 India
Tel: +91 (832) 6623000 Fax: +91 (832) 6623111
Email: info@vmsihe.edu.in Web: www.vmsihe.edu.in

	Criterion I – Curriculum Aspects	
	Key Indicator- 1.4 Feedback System	
	Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as 1) Students 2) Teachers 3) Parents & 4) Alumni etc. and action taken report on the feedback is made available on institutional website.	
Sr. No.	List of Documents	Pg No.
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1.a. Teacher's Feedback Forms – Sample (Page 1)

①

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EDUCATION**

TEACHERS FEEDBACK ON COURSE AND SYLLABUS

Faculty Name: *

SHAMEEM MEMON

Class Taught *

☒ F.Y B.Sc

☐ S.Y. B.Sc

☐ T.Y. B.Sc

☐ F.Y B.Sc. Culinary Arts

☐ F.Y M.Sc. IHTM

☐ S.Y M.Sc. IHTM

Subject Taught: *

Fundamentals of Accounting

Academic Year *

2022-23



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1.a. Teacher's Feedback Forms – Sample (Page 2)

Please indicate your level of satisfaction for the following:
Strongly Agree (5) Agree (4) Not Sure (3) Disagree (2) Strongly Disagree (1)

Aims and objectives of the syllabi are well defined and clear to teachers and students. *

☒ Strongly Agree
☐ Agree
☐ Not Sure
☐ Disagree
☐ Strongly Disagree

Syllabus is contemporary and need based *

☐ Strongly Agree
☒ Agree
☐ Not Sure
☐ Disagree
☐ Strongly Disagree





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1.a. Teacher's Feedback Forms – Sample (Page 3)

The depth of the course content is adequate to have significant learning outcomes *

☒ Strongly Agree
☐ Agree
☐ Not Sure
☐ Disagree
☐ Strongly Disagree

☒ Sufficient number of prescribed books on the syllabi are available in the library *

☒ Strongly Agree
☐ Agree
☐ Not Sure
☐ Disagree
☐ Strongly Disagree

☒ There is an ample scope to adopt new techniques of teaching such as seminar, presentations, group discussions, projects, etc. *

☒ Strongly Agree
☐ Agree
☐ Not Sure
☐ Disagree
☐ Strongly Disagree





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1.a. Teacher's Feedback Forms – Sample (Page 4)

The course/syllabus has a good balance between theory and laboratory- work (as applicable) *

☒ Strongly Agree
☐ Agree
☐ Not Sure
☐ Disagree
☐ Strongly Disagree

The course/ syllabus of this subject has increased my knowledge and perspective in the subject area. *

☐ Strongly Agree
☒ Agree
☐ Not Sure
☐ Disagree
☐ Strongly Disagree

Course content intellectually stimulates the students *

☐ Strongly Agree
☒ Agree
☐ Not Sure
☐ Disagree
☐ Strongly Disagree

V. M. Salgaocar Institute of International Hospitality Education
Manora - Raia
Goa



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1.a. Teacher's Feedback Forms – Sample (Page 5)

Syllabus creates interest to pursue higher studies *

☐ Strongly Agree

☒ Agree

☐ Not Sure

☐ Disagree

☐ Strongly Disagree

This form was created inside of V. M. Salgaocar Institute of International Hospitality Education.

Google Forms

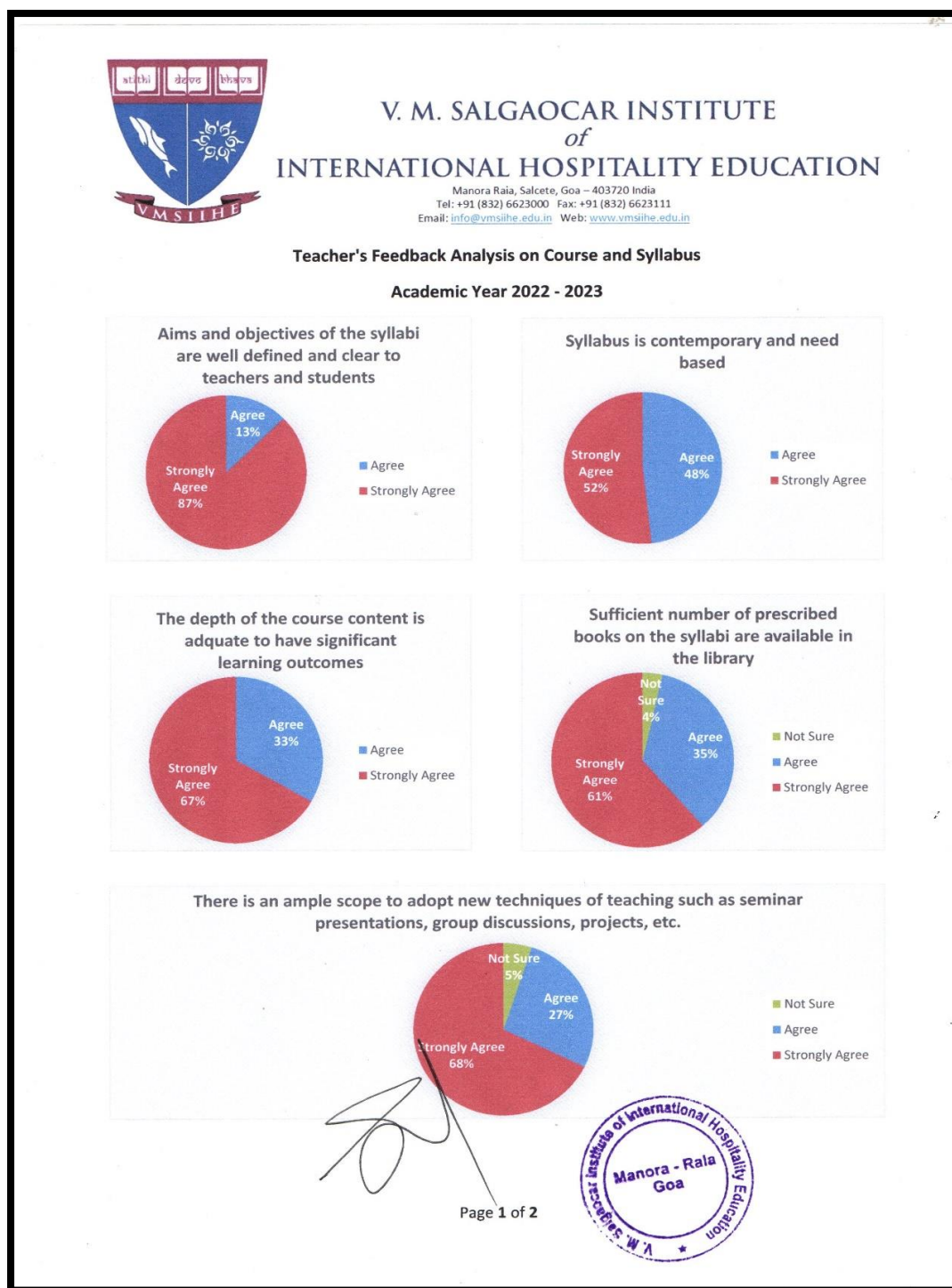
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1.b. Analysis on Teacher's Feedback on Syllabus

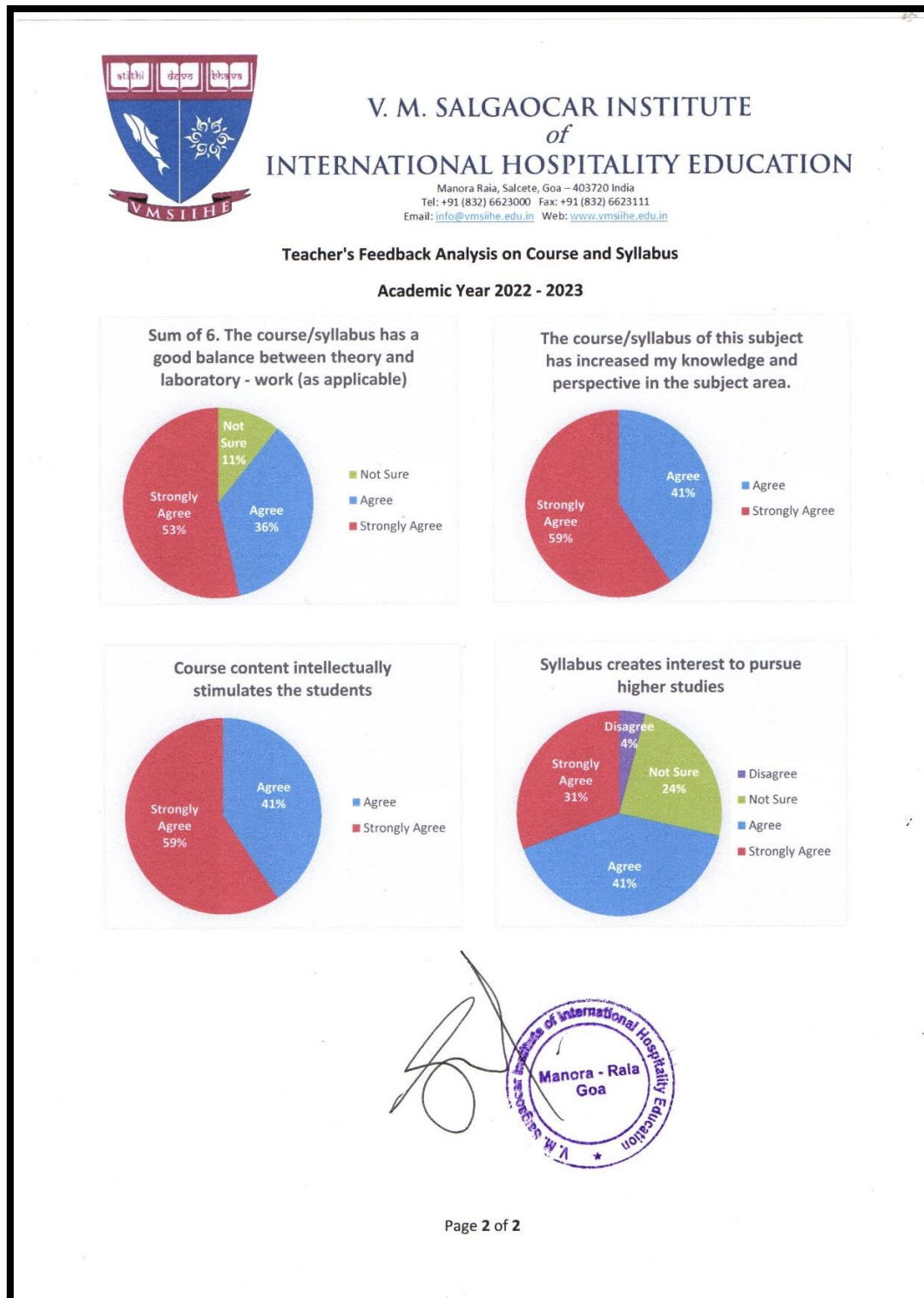




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1.b. Analysis on Teacher's Feedback on Syllabus





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1.c. Action taken report on Teacher's Feedback on Syllabus



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TEACHERS FEEDBACK - ACTION TAKEN REPORT BY DIRECTOR/PRINCIPAL FOR THE ACADEMIC YEAR 2022-2023

Majority of the teachers gave the feedback about the syllabus as well defined and clear to the teachers and the students. The course content was adequate and had significant learning outcomes. Since a new program in culinary arts was introduced the teachers and students had practical session of long hour's duration which was skill based and interesting.

The teachers were advised to use the newly built modern kitchen for all practical purposes.

Prof. Irfan.S. Mirza
DIRECTOR/PRINCIPAL





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2.a. Alumni Feedback Form – Sample (Page 1)

4/25/22, 11:23 AM Alumni Feedback Form

Alumni Feedback Form

Name *

Velan Da Silva

Batch *

2019-2022

Infrastructure and Facilities offered by the Institute *

☒ Excellent

☐ Good

☐ Satisfactory

☐ Not Satisfactory

Academic conduct and delivery of the program *

☐ Excellent

☒ Good

☐ Satisfactory

☐ Not Satisfactory

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2.a. Alumni Feedback Form – Sample (Page 2)

4/25/22, 11:23 AM Alumni Feedback Form

Extracurricular activities offered by the Institute *

☐ Excellent

☐ Good

☒ Satisfactory

☐ Not Satisfactory

Internship Offered *

☐ Excellent

☐ Good

☐ Satisfactory

☒ Not Satisfactory

Suggestions for improvement, if any

Add on courses are important from a cv point of view: the institute can offer more of them to enrich their career opportunities.

More practical knowledge needs to be incorporated in the course the college has the infrastructure to do so.

First year students need to be made more aware of the industry and what to expect : offering talks from industry students and alumni could help

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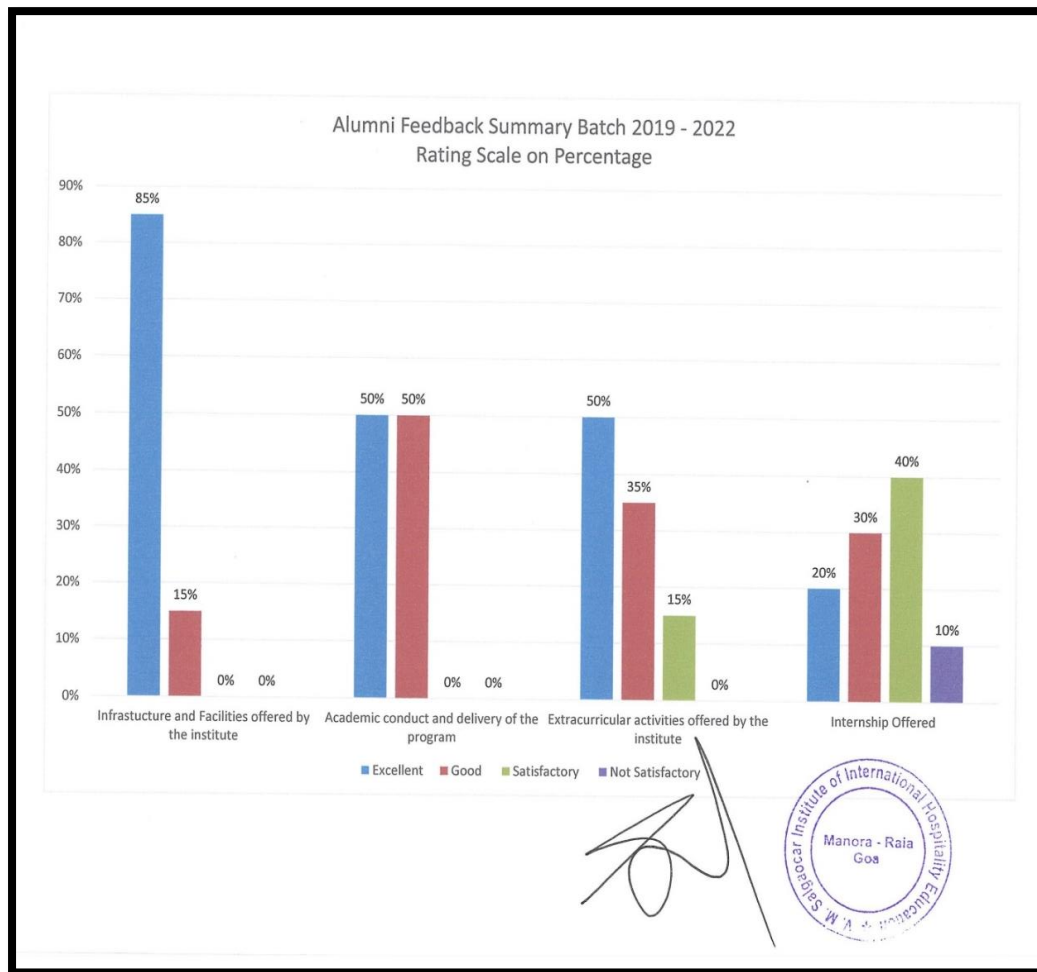
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2.b. Analysis on Alumni Feedback - Academic Year 2022-23 (Batch: 2019-22)





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2.c. Action taken report on Alumni Feedback



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**ALUMNI FEEDBACK - ACTION TAKEN REPORT BY DIRECTOR/PRINCIPAL
FOR THE ACADEMIC YEAR 2022-2023 (Batch 2019 - 2022)**

As the alumni had suggested to conduct add on courses for the benefit of students the faculty were advised to invite guest speakers from the industry and conduct add on course.

Prof. Irfan.S. Mirza
DIRECTOR/PRINCIPAL





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3.a. Parents Feedback Forms – Sample


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Feedback Form for Parents (F Y B. SC IHM 2022-25)

Batch: Term- 1

Please tick the appropriate option

- 1) Infrastructure and Facilities offered by the Institute
 - ☒ Excellent
 - ☐ Above average
 - ☐ Average
 - ☐ Below average
 - ☐ Very poor
- 2) Academic conduct and delivery of the program
 - ☒ Excellent
 - ☐ Above average
 - ☐ Average
 - ☐ Below average
 - ☐ Very poor
- 3) Extra-curricular activities offered by the Institute
 - ☒ Excellent
 - ☐ Above average
 - ☐ Average
 - ☐ Below average
 - ☐ Very poor
- 4) Holistic improvement of the student
 - ☐ Excellent
 - ☒ Above average
 - ☐ Average
 - ☐ Below average
 - ☐ Very poor
- 5) Suggestions/Comments (if any) for improvement.
* FREQUENT FEEDBACK OF STUDENT TO PARENT
ATLEAST ONCE A MONTH from the
oncampus.

Name of Parent: NARASIMHA PAI Name of the Student: ANURAG PAI
Parent Signature:  Date: _____

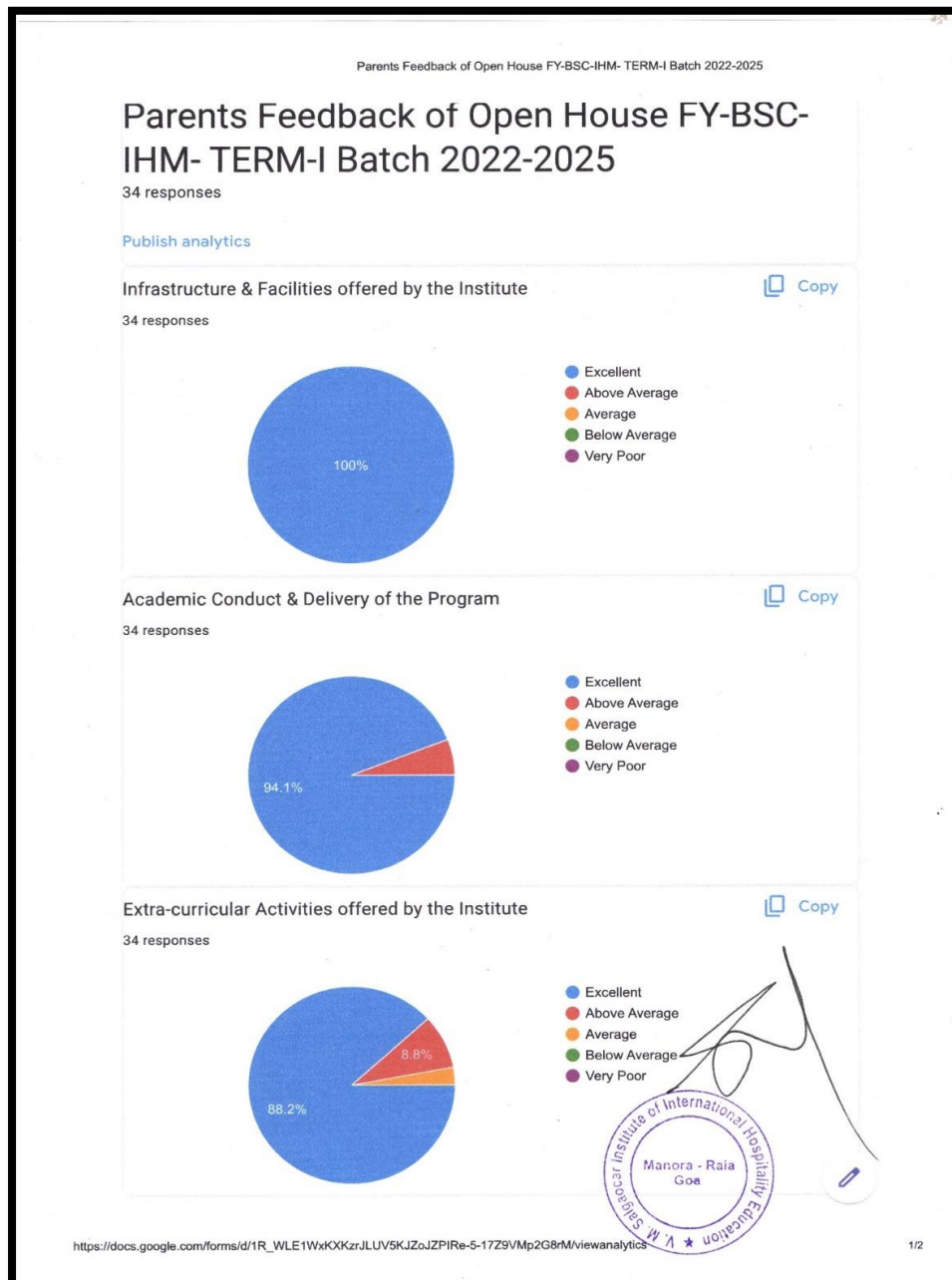




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3.b. Analysis on Parents Feedback on Academic and Non - Academic Aspects





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3.b. Analysis on Parents Feedback on Academic and Non - Academic Aspects

Parents Feedback of Open House FY-BSC-IHM- TERM-I Batch 2022-2025

Holistic improvement of the students

34 responses

Category	Percentage
Excellent	58.8%
Above Average	32.4%
Average	8.8%
Below Average	0%
Very Poor	0%

Suggestion / Comments (If any) for improvement

9 responses

Frequent feedback of student to parent at least once a month from the management.

Since date the guidance for a better career of my daughter was very good on half of my wife I would like to say thanks for guiding her and making her aware of her mistakes. Best wishes & hope to make the child's career in future.

He will do better.

Driving classes with added charges. Music (Private classes with charges during weekends)

No Comments

Please do groom the student for higher positions in life.

Over all excellent

This institute is the most renowned and excellence at par. Keep up the good work. Thank you.

Doing very well. Very cooperative & caring. Continue doing the good work that you are. All the best.

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3.c. Action taken report on Parents Feedback on Academic and Non - Academic Aspects

ACTION TAKEN REPORT BY DIRECTOR/PRINCIPAL

Parent's feedback of their wards of batch 2022-2025 (Term 1 - B.Sc. IHM)

1. The infrastructure & facilities offered by the institute were excellent. The management staff and students were pleased to note the same.
2. The Academic conduct & delivery of the program was good. Management decided to engage sub-experts for the delivery of guest lectures.
3. The Management decided to encourage the students to participate at the National level.

Prof. Irfan.S. Mirza
DIRECTOR/PRINCIPAL





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4.a. Student Satisfaction Survey on Syllabus/ Teachers Forms – Sample



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Course Evaluation Summary Report

Instructors Name
Subject
Course Code
Term
Number of attendees:
Number of evaluations:
Date

Foundation Course of Front Office -
IHCH103
FY IHM - Term 3 2023-2026
32
37
01-04-2024

Sr.No	KT Name	Strongly Disagree (1)	Disagree (2)	Agree (3)	Strongly Agree (4)	Over all	Score scale of 100
Course Overall Feedback							
1	I have learned useful skills / gained valuable knowledge in this course.	0	0	7	25	121	94.53
2	Overall the course was a good experience.	0	0	7	25	121	94.53
3	This course was of interest to me.	0	0	6	26	122	95.31
4	This course was appropriately challenging.	0	1	8	23	118	92.19
5	This course will be useful for my career.	0	0	7	25	121	94.53
Total						94.22	
Teaching Skills							
6	Class time was used constructively.	0	0	6	26	122	95.31
7	The lecturer followed the objectives according to the syllabus.	0	0	8	24	120	93.75
8	The lecturer presented the material in a manner that I understood	0	0	8	24	120	93.75
9	The lecturer stimulated my interest in this course.	0	0	7	25	121	94.53
10	The lecturer was in good control of the class environment.	0	0	7	25	121	94.53
11	This lecturer should be recommended to future students.	0	0	7	25	121	94.53
12	The lecturer seems well prepared for each class.	0	0	7	25	121	94.53
13	The lecturer knows the subject matter.	0	0	7	25	121	94.53
Total						94.43	
Instructor Style							
14	The lecturer appears to enjoy teaching the course.	0	0	8	24	120	93.75
15	The lecturer shows patience with students.	0	0	8	24	120	93.75
16	Students are free to ask questions.	0	0	8	24	120	93.75
17	The lecturer is accessible to give extra help outside class when required.	0	0	8	24	120	93.75
18	The lecturer respects different opinions.	0	0	8	24	120	93.75
19	The lecturer treats all students equally.	0	0	8	24	120	93.75
Total						93.75	
Assessments of Subject							
20	On the whole, assessments were returned promptly.	0	0	9	23	119	92.97
21	The lecturer gave adequate feedback on assessments.	0	0	7	25	121	94.53
22	On the whole, assessments were a fair representation of the course content.	0	0	7	25	121	94.53
23	Assessment tasks allowed me to demonstrate what I was taught.	0	0	7	25	121	94.53
24	The textbook / workbook/ hand-outs were a helpful learning tool.	0	0	8	24	120	93.75
Total						94.06	
Average						94.12	
Comments: the best teacher who gives real industry experience and is amazing at teaching							
 							



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4.b. Analysis on Student Satisfaction Survey on Syllabus/ Teachers

